



**IDENTITY
FRAUD** INC.

Elite Victim Resolution Services

No one can guarantee that you will never become a victim of identity fraud, which is why having protection and access to our resolution services is essential. If you have a question about identity fraud or become a victim, please call us toll-free at 1-866-443-3728. Our Elite staff operate from 8am to 5pm, Pacific Time, Monday - Friday for general inquiries and resolution and operate 24/7 for urgent victim assistance needs.

Identity fraud cases can be simple or complex. Regardless, our services are provided on an unlimited basis and our Elite staff will work with you and on your behalf to help resolve your case. In more complex cases, we may ask for a limited power of attorney and/or similar authorization to help save you additional time and effort.

Generally, our Elite Victim Resolution Services include the following:

- **Unlimited Toll-Free Access (24/7)**
Whether you have questions about fraud or indeed become a victim, contact Identity Fraud, Inc. toll-free at 1-866-443-3728. Our FCRA Certified and professional staff remains available to address your specific needs with immediate feedback and action.
- **Dedicated Case Specialist(s)**
Each victim is provided one primary and one secondary (backup) specialist that will work on your fraud crisis, from beginning-to-end, from simple-to-complex.
- **Case File Creation**
Every identity theft case is unique, just like your identity. We create a specific resolution case file and road map to address your crisis.
- **Case File Monitoring**
As resolution efforts get underway, you may monitor your case and progress via our secure Members Section for greater oversight, control, and peace of mind.
- **Limited Power of Attorney (Optional)**
You may sign a Limited Power of Attorney or similar authorization form that grants us limited authority to resolve your identity crisis on your behalf. More direct resolution can save additional time and money.
- **Victim Statements**
Specific details relating to your identity theft are compiled and seamlessly integrated into resolution efforts and communicated to pertinent organizations.
- **Elite Action to Stop Fraud**
Identity Fraud, Inc. specialists help to stop fraud by immediately identifying and contacting creditors, financial institutions, government agencies, and related third parties to signal your victim status, prevent new fraudulent accounts from being opened, close affected accounts, and to help open new legitimate replacement accounts.
- **Verbal and Written Credit Bureau Fraud Alerts**
Specialists provide assistance in establishing fraud alerts with the three major credit bureaus, both short-term verbal alerts and longer-term alerts supported via written documentation.
- **Triple-Bureau Credit Report & Evaluation**
Credit reports from each of the three main credit-reporting agencies (Equifax, Experian, and TransUnion) are accessed in real-time and reviewed with you to help determine inaccuracies and fraudulent information (subject to the terms of your program).

- **Credit Report Monitoring**
One Year Activation (Internet access and valid email required)
Activating the credit-monitoring tool will allow you to detect and respond to material changes to your credit file. When material changes are fraudulent, our staff helps to reverse and clear the inaccurate information (subject to the terms of your program).
- **Personal Records Monitoring**
One Year Activation (Internet access and valid email required)
Monitor public databases and the internet for personal information relating to your identity and receive alerts. If fraud occurs, our staff helps to reverse and clear the inaccurate information (subject to the terms of your program).
- **Fraud Affidavit**
Victims of fraud are usually required to document and attest to their victim status prior to any third party investigation and resolution. Our staff will incorporate essential relevant details and facts into affidavits for tailored communication to each affected creditor or institution.
- **Supplemental Police Report**
Because law enforcement is often burdened with a lack of time and resources, we prepare and use our proprietary supplemental police report to save time and ensure your police report contains the relevant details needed for effective resolution.
- **Identity Insurance Claim Support**
Obtaining claim payments from insurance company providers requires proper representation, documentation, and knowledge of identity insurance. We use *licensed insurance professionals* to work on your behalf to ensure the prompt payment of valid claims.
- **Case Follow-Up – Two Years**
For more complex cases, follow-up helps to ensure resolution is complete, yet it may uncover recurring fraud that strikes again.

If you have questions or believe you are a victim of identity fraud, simply
call our Elite Victim Resolution Specialists at:

1 (866) 443-3728